

Table of Contents

General Intormation &3 Referral/Crisis Numbers
Transportation — 4
Dental Services ======5
Housing & Necessities Support $=$ 6
Community Centres — 7
Meal Delivery 8
Medical/Legal Agencies ===== 9
Emergency Services — 10
Behavioural Support ====== 10
Mental Health Support — 11

General Information & Referral/Crisis Numbers

211 Central

TEL/TEXT: 211

EMAIL: info@211central.ca WEB: 211central.ca

Community & government

services directory

Seniors' INFOline

TOLL-FREE: +1 (888) 910-1999 EMAIL: infoseniors@ontario.ca WEB: ontario.ca/page/ information-seniors

Toronto Seniors Helpline

Tel: (416) 217-2077

Toll-Free: +1 (877) 621-2077 Web: torontoseniorshelpline.ca

Central East Local Health Integration Network

TEL: 310-2222 (area code not

required) Toll-Free: +1 (800) 263-3877

EMAIL: CE-Communications@

hccontario.ca

WEB: healthcareathome.ca/

region/central-east

Seniors Safety Line (SSL)

Toll-Free: +1 (866) 299-1011 Available 24/7 in over 200 languages

Seniors Crisis Access Line (SCAL)

815 Danforth Ave #100, Toronto, ON M4J 1L2

TEL: (416) 619-5001

Mon-Fri 10:00am-9:30pm Sat-Sun 10:00am-6:00pm

Gerstein Crisis Centre

TEL: (416) 929-5200 Available 24/7 in over 180 languages

Central Intake

Tel: (416) 338-4766

Toll-Free: +1 (877) 338-3398

Referrals to emergency shelters & homelessness services info

Toronto Central Healthline

WEB: torontocentralhealthline.ca

Transportation

Wheel-Trans

580 Commissioners St, Toronto, ON M4M 1A7 Tel: (416) 393-4111

EMAIL: wtcs@ttc.ca WEB: ttc.ca/wheel-trans Accessible transit service

Toronto Ride

TEL: (416) 481-5250

EMAIL: admin@torontoride.ca

WEB: torontoride.ca

Assisted transport to seniors

55+ and adults with disabilities
not eligible for Wheel-Trans

Scarborough Ride, Transportation & Hemodialysis

TEL: (416) 847-4125

EMAIL: transportation@schcontario.ca
*Intake required, includes fees

Senior Persons Living Connected Transportation

TEL: (416) 493-3333

Web: splc.ca/transportation

*Includes fees

TransCare Community Services Transportation

1045 McNicoll Avenue, Toronto, ON M1W 3W6 Tel: (416) 750-9885

Toll-Free: +1 (866) 393-2079

EMAIL: info@tcare.ca
WEB: tcare.ca/services_
transportation.php

Carefirst Transportation

300 Silver Star Blvd, Scarborough, ON M1V 0G2 TEL: (416) 502-2323

EMAIL: info@carefirstontario.ca WEB: carefirstontario.ca *Intake required, includes fees



Dental Services

Free dental care for seniors 65+ run by Toronto Public Health, based on financial need. Low-cost facilities also listed.

Scarborough Civic Centre

150 Borough Dr, Scarborough, ON M1P 4N7 TEL: (416) 338-7442

The Hub - Mid Scarborough

2660 Eglinton Ave E, Scarborough, ON M1K 2S3 TEL: (416) 642-9445

EMAIL: hubadmin@schcontario.ca

TAIBU Community Health Centre

27 Tapscott Rd Unit #1, Scarborough, ON M1B 4Y7 Tel: (416) 644-3536 EMAIL: info@taibuchc.ca WEB: taibuchc.ca Health services primarily serving the Black community

George Brown College - WAVE Clinic

51 Dockside Dr, 3rd Floor, Toronto, ON M5A 0B6

TEL: (416) 415-4547

Toll-free: +1 (800) 265-2002

EMAIL: chsclientservices@georgebrown.ca WEB: georgebrown.ca/clinic

Dental Care For Low-Income Seniors

TEL: (416) 916-0204

TOLL-FREE: +1 (833) 207-4435

Tty: +1 (800) 855-0511

WEB: ontario.ca/page/dentalcare-low-income-seniors Dental care program funded by

the provincial government



Housing & Necessities Support

Agincourt Community Services Housing Access

4155 Sheppard Ave E, Scarborough, ON M1S 1T4

TEL: (416) 321-6912 EMAIL: 4155reception@

agincourtcommunityservices.com

Web: agincourtcommunityservices .com/access-housing-support

The Housing Help Centre (THHC)

2500 Lawrence Ave E, Scarborough, ON M1P 2R7 Tel: (416) 285-8070

WEB: shhc.ca

Toronto Rent Bank

Tel: (416) 397-7368 Web: torontorentbank.ca Mon-Fri 8:30am-4:30pm Limited interest-free loans

Tenant Hotline & Infohub

TEL: (416) 921-9494 WEB: torontotenants.org

The Access Point

145 Front St E Unit #301, Toronto, ON M5A 1E3

Tel: (416) 640-1934

TOLL-FREE: +1 (888) 640-1934 EMAIL: info@theaccesspoint.ca

WEB: theaccesspoint.ca

Furniture Bank

1960 Ellesmere Rd #5, Scarborough, ON M1H 2V9 Tel: (416) 642-9445 EXT 4015 EMAIL: FurnitureBankeschcontario.ca Gently-used furniture, by appointment or referral only

Home Maintenance & Home Help

629 Markham Rd Unit #2, Scarborough, ON M1H 2A4

TEL: (416) 847-4122

EMAIL: cssintake@schcontario.ca WEB: schcontario.ca/programs/ community-support-services/ home-support-programs/

Clairlea Foodbank

772 Warden Ave, Scarborough, ON M1L 4T7

Tel: (416) 936-3975

EMAIL: info@feedscarborough.ca

Community Centres

Centres offer social, recreational, educational and fitness programs for older adults. Contact a specific centre to learn more.

Scarborough Centre for Healthy Communities

629 Markham Rd Unit #2, Scarborough, ON M1H 2A4 Tel: (416) 642-9445 EMAIL: info@schcontario.ca WEB: schcontario.ca

Stephen Leacock Seniors Community Centre

2520 Birchmount Rd, Scarborough, ON M1T 2M5 TEL: (416) 396-4040

Senior Persons Living Connected

3333 Finch Ave E, Scarborough, ON M1W 2R9 Tel: (416) 493-3333 EMAIL: info@splc.ca WEB: splc.ca

Warden Woods Community Centre

74 Firvalley Court, Scarborough, ON M1L 1N9 TEL: (416) 694-1138

EMAIL: warden@wardenwoods.com

WEB: wardenwoods.com

BGC East Scarborough Seniors' Program

100 Galloway Road, Scarborough, ON M1E 1W7 Tel: (416) 281-0262 EMAIL: oadekoya@esbgc.ca WEB: esbgc.ca/seniors-programs

Carefirst Seniors and Community Services

300 Silver Star Blvd, Scarborough, ON M1V 0G2 Tel: (416) 502-2323 EMAIL: info@carefirstontario.ca

WEB: carefirstontario.ca

Birkdale Community Centre

1299 Ellesmere Rd, Scarborough, ON M1P 2Y2 TEL: (416) 396-4069 WEB: birkdaleseniors.com

Heritage Skills Development Centre

400 McCowan Rd Scarborough, ON M1J 1J5 TEL: (416) 264–0660 2387 Eglinton Ave E, Unit #3 Scarborough, ON M1K 2M5 TEL: (416) 345–1613 EMAIL: info@hsdconline.org

Web: hsdconline.org

Meal Delivery

Provides hot or frozen nutritious meals to clients in their home. Clients may receive meals on a short or long-term basis.

SCHC Meals on Wheels

629 Markham Rd Unit #2, Scarborough, ON M1H 2A4

Tel: (416) 847-4134 Email: mealsonwheels@

schcontario.ca

WEB: mealsonwheels.ca

SPLC Meals on Wheels

3333 Finch Ave E, Scarborough, ON M1W 2R9

Tel: (416) 493-3333 Email: info@splc.ca

WEB: splc.ca/meals-on-wheels Western & Chinese style meals

Heritage Skills Development Centre

2387 Eglinton Ave E, Unit #3 Scarborough, ON M1K 2M5

TEL: (416) 345–1613 EMAIL: info@hsdconline.org WEB: hsdconline.org



Muslim Welfare Canada Meals on Wheels

100 McLevin Avenue Unit #4, Scarborough, ON M1B 5K1

Tel: (416) 754-8116

EMAIL: info@mwcanada.org WEB: muslimwelfarecentre.com/

meals-on-wheels-seniors

Warden Woods Meals on Wheels

74 Firvalley Court, Toronto, ON M1L 1N9

TEL: (416) 694-1138 EXT 139

EMAIL: webmaster@wardenwoods.com WEB: wardenwoods.com/meals-

on-wheels

TransCare Meals on Wheels

1045 McNicoll Avenue, Toronto, ON M1W 3W6

Tel: (416) 646-3574

EMAIL: mealsonwheels@tcare.ca
WEB: tcare.ca/services_wheels.

php

Medical and Legal Services/Agencies

Alzheimer Society of Toronto

20 Eglinton Ave W Unit #16, Toronto, ON M4R 1K8 TEL: (416) 322-6560

EMAIL: write@alz.to

WEB: alz.to

Canadian Hearing Society

271 Spadina Rd, Toronto, ON M5R 2V3

Toll-free: +1 (866) 518-0000

WEB: chs.ca

Parkinson Society of Canada

Toll-free: +1 (800) 565-3000

WEB: parkinson.ca

Town Care Walk-in Clinic

60 Town Centre Court #3, Scarborough, ON MIP 0B1

TEL: (416) 792-2654 EMAIL: info@townclinic.ca

WEB: townclinic.ca

Canadian Cancer Society

55 St Clair Ave W Suite 500, Toronto, ON M4V 2Y7

Toll-free: +1 (888) 939-3333

Web: cancer.ca

Canadian National Institute for the Blind

1929 Bayview Ave, Toronto, ON M4G 3E8 TOLL-FREE:+1 (800) 563-2642

EMAIL: info@cnib.ca

The Advocacy Centre for the Elderly (ACE)

55 University Ave Suite 1500, Toronto, ON M5J 2H7

Tel: (416) 598-2656

TOLL-FREE: +1 (855) 598-2656

EMAIL: info@ace.clcj.ca Web: acelaw.ca

Legal clinic for low-income seniors

Scarborough Community Legal Services

695 Markham Road Suite 9, Scarborough, ON M1H 2A5

Tel: (416) 438-7182

WEB: scarboroughcommunitylegal.ca

Emergency Services

IN CASE OF IMMEDIATE EMERGENCY, CALL 911!

Toronto Police Service 43 Division

4331 Lawrence Ave E, Toronto, ON M1E 2T4 TEL: (416) 808-4300 (non-emergency) EMAIL: 43 division@torontopolice.on.ca



Toronto Fire Station 232

2575 Eglinton Ave E, Scarborough, ON M1K 2R8 TEL: (416) 338-9050 (non-emergency)



Toronto Fire Station 245

1600 Birchmount Rd, Scarborough, ON M1T 2M3 Tel: (416) 338-9250 (non-emergency)

Behavioural Support

Baycrest Behavioural Support for Seniors Program

3560 Bathurst St, Toronto, ON M6A 2E1

Tel: (416) 785-2500 ext 2005 Toll-free: +1 (844) 785-2500

EMAIL: behaviouralsupport@baycrest.org Coordinated healthcare services

WEB: baycrest.org

Scarborough Health Network - Centenary Site - GAIN Clinic

2867 Ellesmere Rd, Toronto, ON

M1F 4B9

Tel: (416) 284-8131

WEB: shn.ca

for ages 75+ with multiple complex medical problems

Mental Health Support/ Counseling

Canadian Coalition for Seniors' Mental Health

20 Crown Steel Dr, Unit #6, Markham, ON L3R 9X9 TOLL-FREE: +1 (888) 214-7080 EXT 102

EMAIL: info@ccsmh.ca WEB: ccsmh.ca

COSS (Crisis Outreach Service for Seniors)

TEL: (416) 217-2077 Crisis intervention

COTA Health Geriatric Mental Health Case Management Program

4-3471 Kingston Rd, Scarborough, ON M1H 3C3 Tel: (416) 785-9230 EMAIL: info@cotainspires.ca WEB: cotainspires.ca *Referral needed

ConnexOntario

TOLL-FREE: +1 (866) 531-2600 WEB: connexontario.ca Mental health and addiction counseling/referral

Geriatric Mental Health Community Support Services

1527 Victoria Park Ave, 2nd Floor, Scarborough, ON M1L 2T3

Tel: (416) 595-9618

EMAIL: sau@familyservicetoronto.org
WEB: familyservicetoronto.org

Vasantham Tamil Wellness Centre

2660 Eglinton Ave E, Scarborough, ON M1K 2S3

TEL: (416) 847-4172 EMAIL: info@vasantham.ca WEB: vasantham.ca

Offers individual/group counseling and senior-centric counseling

LOFT Community Services

Tel: (416) 979-1994

TOLL-FREE: +1 (888) 640-1934

EMAIL: info@loftcs.org Web: loftcs.org

*Referrals via The Access Point

ABOUT HSDC

Heritage Skills Development Centre (HSDC) is a grassroots non-profit

organization established in 1993 with a mission to promote arts, the health, social, cultural and economic selfsufficiency of newcomer immigrants, refugees, low-income, at-risk and other marginalized group through in-



Helping Families To Build A Stronger Foundation

tegrative and empowering programs and services.

Some of the main HSDC

programs & services

include:

- Capacity Building and Training Programs
- ♦ Social Programs
- ♦ Referral and Information Services
- ♦ Supportive Counselling and Mentorship
- ♦ Arts & Culture Events
- ♦ Free Access to Computer Lab: Copy/Fax/Print
- Workshops and Traning for Seniors

Contact us

2387 Eglinton Ave E, Unit #3 Scarborough, ON M1K 2M5 Tel: (416) 345-1613

400 McCowan Rd Scarborough, ON M1J 1J5 Tel: (416) 264-0660

E-mail: info@hsdconline.org Website: www.hsdconline.org Find us on Facebook and Instagram at @hsdcscarborough

ABOUT THE SENIOR SUPPORT PROGRAM

Our home-based senior support initiative is devoted to offering empathetic and tailored care to older adults who reside in the Scarborough region. Our team of dedicated volunteers will provide not only assistance but also companionship from the comfort of your own home.

